



## 1. Customer's responsibility for equipment:

**1.1 Customer Responsibility.** Customer shall be responsible for all losses or damages to the equipment during the rental period. Customer shall not overload, move or make alterations to the equipment and shall use the equipment for its intended purpose only.

**1.2 Placement.** It is highly recommended that the trailer be placed as close as possible to electrical outlets in order to minimize power diminishment that will occur from the use of extension cords. Customers are responsible for the safe keeping of any power cord(s) or hose(s) belonging to Plummers. Should any power cord(s) or hose(s) not be on site when the trailer is retrieved, the customer will be charged the replacement cost of said items.

**1.3 Plummers Responsibility.** Plummers will ensure that equipment is set up correctly and functions correctly at time of delivery. Plummers is not responsible for any equipment failures that are a result of inadequate services provided to the trailer. Plummers is not responsible for failures that occur as a result of heavy usage of the unit. This includes items such as waste tank overflow, blocked toilets, or depletion of toiletries.

**1.4 Compensation.** Customer agrees to compensate, defend and hold harmless Plummers Disposal Service (Plummers) against all claims, damages, suits penalties, fines and liabilities for injury or death to persons or loss or damage to property arising out of customers use operation or possession of the equipment.

## 2. Deposit and Payment Requirements

**2.1 Deposit.** A non-refundable deposit equal to fifty percent (50%) of the total rental fee ("Deposit") is required at the time of booking in order to reserve the restroom trailer. No reservation is confirmed until the Deposit is received.

**2.2 Final Payment.** The remaining balance ("Final Payment") is due no later than fourteen (14) days prior to the scheduled delivery date.

**2.3 Failure to Pay.** Failure to remit the Final Payment by the due date may result in cancellation of the reservation, and the Deposit will be forfeited.

## 3. Cancellation

**3.1 By Client - Method of Cancellation.** All cancellations must be submitted by the Client in writing (email is acceptable). The effective date of cancellation is the date written notice is received by the Company.

### **3.2 Cancellations made three (2) months prior to the delivery date**

(a) The Deposit remains **non-refundable** under all circumstances.

(b) If the Client has paid the **full rental fee**, the Client will be refunded an amount equal to **fifty percent (50%) of the total rental fee**.

(c) If the Client has paid **only the Deposit**, no refund will be issued.

### **3.3 Cancellations made between (2) months and (3) week prior to the delivery date**

(a) The Deposit remains **non-refundable** under all circumstances.

(b) If the Client has paid the **full rental fee**, the Client will be refunded an amount equal to **twenty-five percent (25%) of the total rental fee**.

(c) If the Client has paid **only the Deposit**, no refund will be issued.

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1160 Electric Ave • Wayland MI 49348 • 616.261.4344

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By renting our equipment, the customer agrees to all applicable terms and conditions found here: <https://plummersdisposal.com/forms/>



### **3.3 Cancellations made less than two (2) weeks prior to the delivery date**

(a) No refunds of any kind will be issued, including Deposit or additional payments.

(b) If the Company has already mobilized equipment or personnel, additional charges may apply as set forth elsewhere in this Agreement.

**3.4 Company Cancellation.** If the Company must cancel due to mechanical failure, safety concerns, or factors within the Company's control, the Client will receive a full refund of all amounts paid, including the Deposit. This does not apply to cancellations due to force majeure, site inaccessibility, or Client-caused issues.

### **4. Delivery and Pickup**

**4.1 Delivery and Setup.** On delivery day, 1 technician with 1 truck will be provided with a 1 hour time frame for setup.

**4.2. Additional setup.** If setup is longer than 1 (one) hour, or requires more than 1 technician, customer will be charged \$125 per hour beyond the first hour (minimum 30-minute charge).

**4.3 Pickup.** On pick-up day customer shall provide an unobstructed path to access equipment. If the equipment is inaccessible, the customer will be charged for any additional collection service or attempts to provide such services.

**4.4 Services at Pickup.** 1 (one) final pump out at the time of pick-up.

### **5. Restrictions and Damages**

**5.1 Prohibited.** Plummers prohibits the use of tape or any other adhesive material to affix anything to the walls, doors or other surfaces to our trailers. Should the trailer be left with any adhesives material due to the disregard of this policy the customer will be charged a minimum of \$50/hour for removal of said adhesives with a ½ hour minimum.

**5. 2 Damages.** Plummers shall not be responsible for damage to customer's pavement or other surfaces due to the weight of Plummers Equipment servicing the location designated by customer.

### **6. Additional Services and Costs**

**6.1 Additional Services.** Additional pump outs can be done at an additional cost. Emergency service is available from Plummers to correct issues, upon notice from customer.

**6. 2 Water and Electricity.** Customers are responsible for providing adequate water and electrical service in order for the trailer to function properly. Customer is to leave power hooked up and operational from the time set-up occurs to the time Plummers arrives to remove the unit. If there is a power interruption causing equipment to stop working in the unit, the customer assumes full responsibility of any, and all damages cause by the power fluctuation or failure.

**6.3 Fuel Recovery.** If the price of fuel exceeds \$4.25 per gallon, A minimum fuel recovery charge of 5% of the invoice amount will apply.

Receipt of this form signed via fax or email confirms rental reservation and constitutes a binding contract.

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